Support at Home Price Guide

EnableU Managed Services

Services we organise with our own workers and our associated third-party providers.

		Monday to Friday 6am-8pm	Monday to Friday 8pm-6am	Saturday	Sunday	Public Holiday
Everyday Living						
Cleaning and Laundry*		$99	$110	$131	$173	$207
Shopping Assistance						
Meal Preparation						
Meal Delivery *(such as Lite n' Easy)*		*Refer to Self-Managed Services (Page 3)*				
Light Gardening*		$120				
Minor Home Maintenance and Repairs*		$135				
Independence						
Social and Cultural Support		$105	$116	$138	$182	$217
Accompanied Activities and Community Access						
Respite Care						
Direct Transport (car and driver, price per trip including return)	1-5km	$110	$120	$145	$190	$225
	6-10km	$120	$130	$155	$197	$230
	11-15km	$130	$140	$165	$207	$240
	16-25km	$140	$150	$175	$215	$250
	26-50km	$165	$177	$200	$245	$280
	51-100km	$225	$235	$260	$305	$340
Indirect transport (Taxi and Ubers)		*Refer to Self-Managed Services (Page 3)*				
Therapeutic Services	Remedial Massage	$194 per session				
	Chiropractic Care					
	Acupuncture					
	Diversional Therapy					
	Art Therapy					
	Osteopathy					
Assistive Technology and Home Modifications (ATHM)		Quote on request For assistive technology purchases, a provider administration fee of up to 10% of the total cost is charged (capped at $500 per item). For home modification, a provider coordination fee of up to 15% of the quoted cost is charged (capped at $1,500 per project).				

Prices are shown per hour unless stated otherwise

		Monday to Friday 6am-8pm	Monday to Friday 8pm-6am	Saturday	Sunday	Public Holiday
Clinical Supports						
Personal Care		$105	$116	$138	$182	$217
Nursing Care	Registered Nurse	$173	$190	$236	$270	$307
	Enrolled Nurse	$140	$154	$191	$220	$250
	ATHM Prescription Basic (non-face-to-face)	$91 per prescription				
	ATHM Prescription Advanced (non-face-to-face)	$148 per prescription				
	Medication Review	$345 per review				
	Comprehensive Assessment	$495 per assessment				
	Wound Assessment	$345 per assessment				
	Continence Assessment	$345 per assessment				
Nursing Care Consumables		*Refer to Self-Managed Services (Page 3)*				
Prescribed Nutrition Consumables						
Allied Health and other therapeutic	Physiotherapy	$340 for initial session $194 per ongoing session				
	Hydrotherapy	$210 per session				
	Equipment Trial and Prescriptions	$340 per prescription				
	Occupational Therapy	$660 for initial session $220 per ongoing session $880 for initial session (complex needs or home modifications)				
	Podiatry	$327 for initial session $220 per ongoing session $252 per session including nail trim				
	Speech Pathology	$670 for initial session $240 per ongoing session				
	Psychology	$450 for initial session $260 per ongoing session				
	Dietetics or Nutrition	$365 for initial session $210 per ongoing session				
	Counselling/Psychotherapy	$210 per session				
	Exercise Physiology	$194 per session				
	Social Work	$210 per session				
	Music Therapy	$210 per session				
Care Management		$120				
Restorative Care Management		$158				

Prices are shown per hour unless stated otherwise

Self-Managed Services

Services the Participant organises with their own third-party providers.

If the Participant chooses to independently engage their preferred third-party provider to deliver services (such as their own gardener, handymen, allied health therapist and more), EnableU will apply a 10% overhead charge on the total cost of each invoice. This amount will be deducted from the Participant's Support at Home funding.

All rates and service arrangements must be discussed and agreed between the Participant and third-party provider. EnableU remains responsible for ensuring any third-party provider engaged by the Participant complies with relevant registration, quality, and safety requirements under the Aged Care Act 2024 and Aged Care Rules 2025.

Additionally, the following services are treated by EnableU as self-managed services under the Support at Home program, and the above overhead charge will apply:

- **Meal delivery services** (for all client-chosen meal delivery providers). The Participant is required to pay 30% (for ingredients) directly to the meal supplier, and the remaining 70% (for meal preparation and delivery) is invoiced to EnableU and claimed from the Participant's funding.
- **Indirect transport services** (for all client-selected taxi, rideshare, or voucher-based transport).
- **Expenses for home maintenance and repairs.**
- **Nursing care consumables and prescribed nutrition products.**

Terms and Conditions

Participant Contributions - Under Support at Home, the Participant may be asked to pay a contribution towards the services they receive depending on the type of services they receive. Contributions are based on an assessment by Services Australia, with actual contribution rates determined through an income and asset assessment. If the Participant is required to pay contributions, Services Australia will notify them of the rates payable. We will send the Participant an invoice each month, which shows the contribution amount they'll need to pay, if applicable.

Cancellations - Notice must be received no less than 48 hours before the scheduled service. If notice is not received, the service is billable, and any Participant contributions will be invoiced to the Participant. If a recurring shift falls on a public holiday, the Participant is responsible to notify the Provider in advance of any cancellations or requests to reschedule. Failure to provide notice will result in the shift being charged at the applicable public holiday rate.

Non-Standard Hours - If a shift concludes within non-standard hours (Monday to Friday after 8pm), the entire duration of the shift will attract the corresponding non-standard rate.

Quoted and Unlisted Services - For services marked *, hourly rates are indicative only. For these and any unlisted services, we will confirm the price and seek your consent before commencement, including any additional charges.

Service Duration - For the EnableU Managed Services below, the hourly rates shown on page 1 apply to visits of 2 hours or more. Visits of less than 2 hours are charged at the following hourly rates:

	Mon-Fri 6am-8pm	Mon-Fri 8pm-6am	Sat	Sun	Public Holiday
Everyday Living (Cleaning, Laundry, Shopping, Meal Prep)	$159	$177	$215	$280	$338
Independence (Social and Cultural Support, Accompanied Activities, Community Access, Respite)	$165	$183	$222	$289	$348
Clinical (Personal Care)	$165	$183	$222	$289	$348

Validity - From 1 October 2026 and may change at any time as published as per our Service Agreement.

Contact Us

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EnableU vs Other Providers

How does EnableU compare with other providers in the industry?

Price	EnableU	Other Providers (From 1 July 2026)
Domestic Assistance and Cleaning	$99	$116 - $126
Personal Care, Social and Community Support	$105	$124 - $134
Physiotherapy	$194	$235 - $284
Occupational Therapy	$220	$235 - $284
Nursing Care from Registered Nurse	$173	$198 - $224
Care Management	$120	$152 - $175
Restorative Care Management	$158	$188 - $265

Based on aggregated pricing from the published Support at Home price lists of other providers, effective 1 July 2026

Hours of Care *(approx. per fortnight)*	EnableU	Other Providers (Estimated)
Home Care Packages (Grandfathered/Transitioned)		
Level 1	~3.7 hours	~3.1 hours
Level 2	~6.5 hours	~5.5 hours
Level 3	~14.2 hours	~12 hours
Level 4	~21.6 hours	~18.3 hours
Support at Home		
Level 1	~3.6 hours	~3.1 hours
Level 2	~5.4 hours	~4.6 hours
Level 3	~7.4 hours	~6.3 hours
Level 4	~10 hours	~8.5 hours
Level 5	~13.4 hours	~11.4 hours
Level 6	~16.3 hours	~13.8 hours
Level 7	~19.7 hours	~16.7 hours
Level 8	~26.4 hours	~22.4 hours

Estimated hours assume all available funding is used for support work